

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Smith et al.

Application No.: 10/789,808

Confirmation No.: 5627

Filed: February 27, 2004

Art Unit: 2439

For: METHOD AND SYSTEM FOR RESOLVING
DISPUTES BETWEEN SERVICE
PROVIDERS AND SERVICE CONSUMERS

Examiner: H. C. Wang

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Commissioner:

INTRODUCTORY COMMENTS

In response to the Office Action dated January 27, 2009, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.